



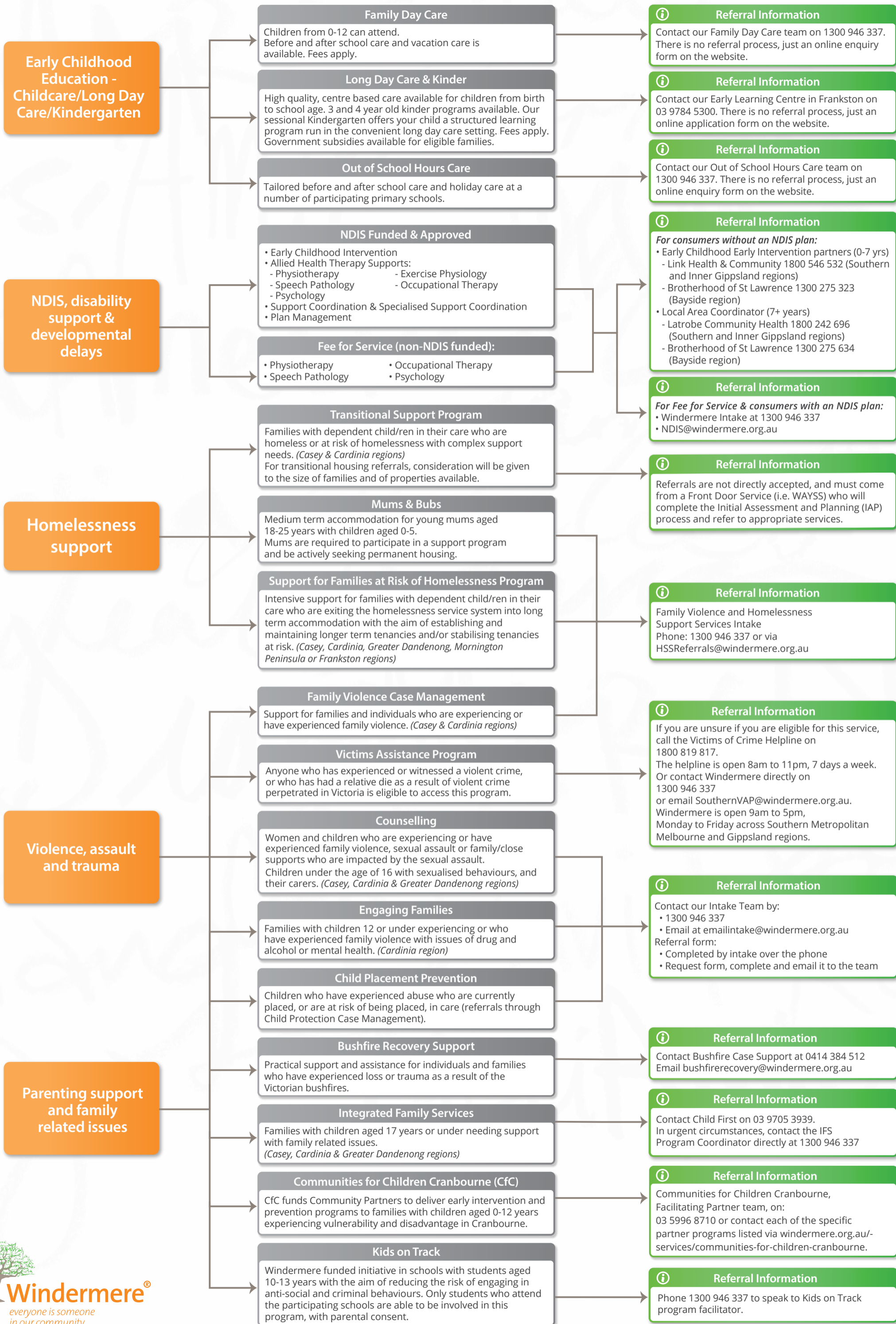
## *Eligibility & Referral*



**Windermere®**

*everyone is someone  
in our community*

# Eligibility & Referral



## About Windermere

Windermere is an independent community service organisation working across south east Victoria to help those who need it most. Since our beginning more than 150 years ago, we have been working to create a stronger, more connected and supported community.

Our support comes in many forms as we work together to find the right solutions for the many and varied complex issues faced by children, families and individuals in our community.

Our aim is to get in early by providing programs and services within these primary areas:

1. Family Wellbeing to create positive behavioural changes, greater understanding and respond to violence and/or neglect.
2. Childhood Development, Education and Support including child care and services for children and adults with developmental delays and disability.
3. Assistance and support for victims of trauma, assault and/or violent crime.
4. Community Strengthening designed to respond quickly to critical and emerging needs.

Whilst we receive funding for some services from state and federal governments, others are funded solely by donors and sponsors to whom we are truly grateful.

We believe that everyone is someone in our community and that is reflected in our approach with those we work with everyday.

## Our Service Approach

Achieving the best outcome for you is at the heart of everything we do.

We work closely with you and your family to identify and understand what is most important.

You will have access to the expertise of our entire team – a team who understand your immediate and long term goals and are committed to helping you get there.

We are committed to ensuring your health and wellbeing goals are met.



**Windermere**<sup>®</sup>

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If you require an interpreter, we can arrange for one to be provided.