# **Eligibility & Referral**



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Parenting support and family related issues



everyone is someone in our community

 placed, or are at risk of being placed, in care (referrals through Child Protection Case Management).

#### Bushfire Recovery Support

Practical support and assistance for individuals and families who have experienced loss or trauma as a result of the Victorian bushfires.

#### Integrated Family Services

Families with children aged 17 years or under needing support with family related issues. (*Casey, Cardinia & Greater Dandenong regions*)

#### Communities for Children Cranbourne (CfC)

CfC funds Community Partners to deliver early intervention and prevention programs to families with children aged 0-12 years experiencing vulnerability and disadvantage in Cranbourne.

#### Kids on Track

Windermere funded initiative in schools with students aged 10-13 years with the aim of reducing the risk of engaging in anti-social and criminal behaviours. Only students who attend the participating schools are able to be involved in this program, with parental consent.

#### **Referral Information**

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Contact Bushfire Case Support at 0414 384 512 Email bushfirerecovery@windermere.org.au

#### Referral Information

Contact Child First on 03 9705 3939. In urgent circumstances, contact the IFS Program Coordinator directly at 1300 946 337

#### **Referral Information**

Communities for Children Cranbourne, Facilitating Partner team, on: 03 5996 8710 or contact each of the specific partner programs listed via windermere.org.au/services/communities-for-children-cranbourne.

#### Referral Information

Phone 1300 946 337 to speak to Kids on Track program facilitator.

## About Windermere

Windermere is an independent community service organisation working across south east Victoria to help those who need it most. Since our beginning more than 150 years ago, we have been working to create a stronger, more connected and supported community.

Our support comes in many forms as we work together to find the right solutions for the many and varied complex issues faced by children, families and individuals in our community.

Our aim is to get in early by providing programs and services within these primary areas:

- Family Wellbeing to create positive behavioural changes, greater understanding and respond to violence and/or neglect.
- 2. Childhood Development, Education and Support including child care and services for children and adults with developmental delays and disability.
- **3.** Assistance and support for victims of trauma, assault and/or violent crime.
- 4. Community Strengthening designed to respond quickly to critical and emerging needs.

Whilst we receive funding for some services from state and federal governments, others are funded solely by donors and sponsors to whom we are truly grateful.

We believe that everyone is someone in our community and that is reflected in our approach with those we work with everyday.

## **Our Service Approach**

Achieving the best outcome for you is at the heart of everything we do.

We work closely with you and your family to identify and understand what is most important.

You will have access to the expertise of our entire team – a team who understand your immediate and long term goals and are committed to helping you get there.

We are committed to ensuring your health and wellbeing goals are met.





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